

QUALITY POLICY

C1 WATER INDUSTRIES LLC. and WATER SYSTEMS SPECIALITY CHEMICALS DMCC is always committed to implement and continually improve a management system designed to comply with the requirements of ISO 9001:2015

We will establish quality objectives for our business and review the performance against those objectives.

Our company focuses on achieving the customer satisfaction by

- Committed to continuously improve the system in order to achieve quality of the product.
- ✓ Identify the needs and expectation of interested parties in QMS perspective
- ✓ Identify external and internal issues affecting the QMS performance
- ✓ Ensure cost effective and quality products with timely delivery to meet customer requirements.
- ✓ Continual improvement by focusing on system, process and people by implementing and maintaining the Quality Management System.

This policy is communicated with all our employees in the organization.

We will review this policy during our Management Review meetings to ensure the suitability and make changes, if required.

The Managing Director is responsible for the implementation of this policy throughout the organization effectively.

Mr. Pallav Pancholi CEO 01 June 2023 REV 01